

# THE FSG SMART BUILDINGS ADVANTAGE

## CORE BENEFITS

### Open Protocol System (Tridium/Niagara Based)

- Customer owns the system and data
- Not brand locked - anyone can access and support the system
- Easily add new technology & solutions
- Ability to integrate with existing Legacy Systems

### Chariot Dashboard

- Control and Monitoring of HVAC
- Lighting Controls
- Refrigeration Monitoring
- History, Trends, and Reports
- Custom notifications, alarms, and escalation paths

### Maintenance, Monitoring & Support

- 24/7 Customer Support Center
- Average Wait Time Less than 30 seconds
- Average Resolution Time less than 10 minutes
- Qualify alarm notifications on the customer's behalf - **reduce noise**
- Identify issues and recommend action to Customer - **save time**
- Weekly or Monthly Reports
- National dispatch service for controls, HVAC and electrical

## CAPABILITIES

### Fabrication and Assembly

Not just a fabrication vendor; we're your UL 508A certified partner in turning your ideas into solutions.

### Project Deployment

Fast installation of hundreds to thousands of locations with minimal disruption to your business operations.

### Enterprise User Interface

Chariot is the one platform you need to control your smart technology across thousands of locations.

### Robust Commissioning

Our technical "End to End" commissioning ensures optimal performance of your equipment.

### Program Management

We can develop and coordinate initiatives and abatement models for achieving or information your corporate sustainability goals.

### Continual Support

Support your Smart Buildings products, or existing products with 24/7 monitoring and support services.

