



## AwareManager Facility Management Solutions: World Class Properties. World Class Experiences.

Some of the most recognized and iconic facilities in the world use AwareManager to deliver unparalleled guest and tenant experiences. With AwareManager's unique solution, these facilities:

- *Reduce response times to tenant and guest requests with a real-time mobile application.*
- *Enhance the tenant experience with a fully integrated property website portal.*
- *Improve operations with real-time reporting and analysis.*
- *Reduce costs, minimize risks and maximize revenue potential.*

AwareManager is the most comprehensive, fully integrated and flexible solution in the industry. Whether you need a simple work order management solution or require more advanced capabilities such as risk

management or vendor contract governance, AwareManager has you covered.

However, technology alone isn't the answer for facility and property managers looking to streamline operations and deliver great customer experiences. They need the right combination of people, process and technology. The AwareManager team has extensive experience with a variety of properties, ranging from simpler operations to complex, multi-stakeholder environments.

Our team works alongside our clients every day to make it easier for everyone involved – managers, engineers, tenants, vendors, and visitors – leveraging what we've learned from the most innovative and efficient properties, healthcare facilities and event venues. The result: you can reach new levels of performance and customer satisfaction.

# One Complete Solution for your Business

## For tenants, an easy-to-use web portal to:

- Submit work or maintenance requests without ever having to pick up the phone
- Receive real-time building alerts and status updates on open work orders
- Add and manage on-site visitor requests easily and quickly

## For managers and administrators, a complete solution to:

- Add and oversee all work orders and their statuses
- Track all preventative maintenance schedules and required inspections
- Manage all equipment, materials, inventory, insurance, contracts and resources
- Measure and improve vendor performance

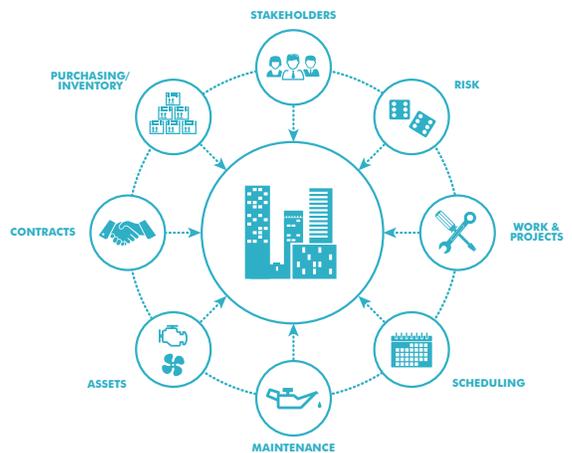
## For engineers, maintenance workers and vendors, a mobile application to:

- Receive work orders in the field, freeing them from their desks
- Work offline when cellular data or Wi-Fi isn't available
- Manage all equipment, materials, inventory, insurance, contracts and resources
- Measure and improve vendor performance

## The AwareManager Solution

*“At Silverstein Properties, and especially at 4 World Trade Center, we have the eyes of the world on us. It is our goal to operate at a world class level. It requires us to have a solution like AwareManager to be able to deliver that great tenant experience.”*

*-Alex Riveira, Vice President of  
World Trade Center Operations, Silverstein Properties LLC*



See the power of AwareManager today.

Schedule a demo by calling 617.542.8555 or emailing [marketing@awaremanager.com](mailto:marketing@awaremanager.com).